

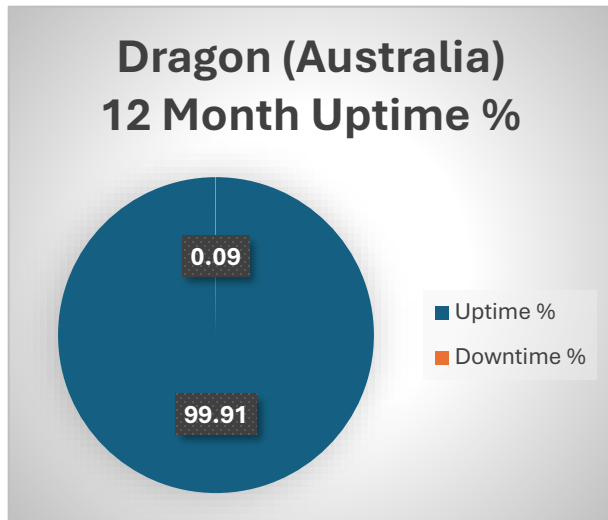
# Dragon Medical Cloud

## Uptime Report (Australia)

Dragon Medical cloud services provide real time speech recognition for Dragon Medical One as well as hundreds of partner applications. We recognize the critical role of real time speech recognition in creating robust clinical documentation and delivering timely, personalized patient care.

This document is intended to provide historical insight into the overall uptime and SLA compliance of our Dragon Medical cloud services. This document will be posted once a month, and we will continue to evolve and expand the content of this page to provide complete transparency.

### Annualized Uptime Performance



### Monthly Contractual SLA Compliance

